



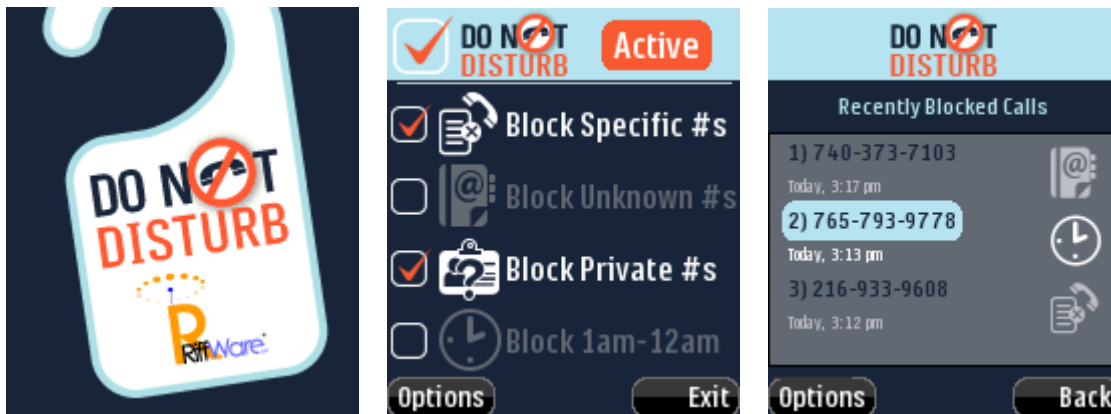
Do Not Disturb

Product Description

Do Not Disturb provides a easy to use method of blocking unwanted callers from bothering you. With Do Not Disturb, unwanted callers will be sent straight to voicemail without even ringing your phone.

Do Not Disturb gives you four options to compare incoming callers to; specific numbers, unknown numbers, private numbers and ALL calls during a certain time. Do you only want to take calls from people that are in your address book? With Do Not Disturb it's only a click away. In a meeting, but you don't want to deal with voicemails? Do Not Disturb can tell your callers when you will be available next so that they can call back when it's more convenient for you.

Screenshots



Using the Application

Setting up Do Not Disturb on your phone-

- Do Not Disturb is ready to send incoming calls directly to voicemail the moment it has been downloaded.
- You will need to choose which calls are directed to voicemail from the home screen.
- If you do not choose any options, Do Not Disturb will not block any incoming calls.
 - a. However, if you ignore a caller, it will prompt you to add that number to the '**Block List**' of specific numbers for future blocking
 - b. Even if you add the number to the list, you will still need to check the '**Specific #s**' check box on the home screen to block those numbers.

Using Do Not Disturb

MAIN MENU Screen

The Main Menu screen is shown when you launch the application from the phone's menu. It indicates if the Do Not Disturb functionality is ACTIVE and which options are currently being used to filter incoming calls.

- **Do Not Disturb** (active / off)

This option turns the application 'on / off'. If the option is set to Active, incoming calls will be filtered based on the following options that are selected at the time of the call. If the main option is set to Off, no calls will be filtered, regardless of the following options' settings.

- **Block Specific #s**

This option will send all numbers that are listed in the '**Block List**' directly to voicemail

- **Block Unknown #s**

This option will send all numbers that are NOT in your address book directly to voicemail

- **Block Private #s**

This option will send all 'Private', 'Restricted' or invalid calls (less than 10 digits) directly to voicemail

- **Block Time**

This option will send ALL calls to voicemail during a specified time range. You can also set this option to auto-reply to the caller with an SMS message indicating that you are unavailable.

Navigation

- Use the ARROW keys or TOUCH to highlight one of the presented options.
- Once it is highlighted, toggle the check box by pressing SELECT / OK or TOUCHing the highlighted option again with your finger:

RECENTLY BLOCKED CALLS Screen

The Recently Blocked Calls screen presents you with a list of calls that have been blocked. When a new call has been blocked, the application will automatically load and present you with this screen. The most recent call that was blocked will be at the top of the list. You can scroll through the list and review previously blocked calls.

Each item in the list shows the following information:

1. Phone number – the number that was blocked
2. Reason Icon – the reason that the call was blocked (which option on the main menu triggered this call to be blocked)
3. Time – the time that the call arrived at the phone

Navigation

- Press the UP and DOWN buttons on your phone's keypad in order to scroll through the list of blocked calls.
- The list can be cleared using the OPTIONS menu presented in the bottom left of the screen

IGNORED CALL Screen

When you ignore an incoming call, the application will load and present you with the option to add this number to your '**Block List**'. The '**Block List**' is the list of phone numbers that are blocked when the '**Block Specific #**' option is checked on the main menu.

This screen will count down for 10 seconds giving you time to manually respond and either add the number to the list or discard the message. If you do not respond in the allotted time, the application will automatically close and take no actions concerning the ignored phone call number.

Navigation

- Use the left and right soft keys to respond to the alert, either with the KEYPAD or TOUCH.

NOTE: Some situations / phones may not allow this screen to start. You can still manually enter numbers into the '**Block List**' from the **Options** menu on the **Main Menu Screen**.

BLOCK LIST Screen

The Block List screen stores all of the specific numbers that you would like to avoid phone calls from. These can be automatically added to the list by utilizing the **Ignored Call** screen mentioned above, or manually added using the **Add Number** screen discussed below. Either way, if a number is in this list and the '**Block Specific #s**' option is checked and Do Not Disturb is **ACTIVE**, the caller will be sent directly to voicemail.

Numbers can be added, edited or deleted from this list using the **Options** menu in the bottom left of the screen.

Navigation

- Press the UP and DOWN buttons on your phone's keypad in order to scroll through the list of blocked calls.
- The list can be cleared using the OPTIONS menu presented in the bottom left of the screen

ADD NUMBER Screen

This screen provides a simple interface for adding phone numbers to the '**Block List**'. It presents a keypad along with the number currently being added / edited at the top of the screen.

Navigation

- Use the numeric KEYPAD or TOUCH the desired number key to add a digit to the phone number
- Use SELECT / OK or the ADD soft key to add the number to your '**Block List**'

HELP Screens

Most of the application screens have a Help screen with more information about that particular screen. Feel free to consult the 'in application' help when you are not sure about a feature or option.

Navigation

- Use the UP / DOWN arrow keys or drag your finger up / down on the screen to scroll the text

Multiplayer Options

N/A

Tips and Tricks

FAQs

What is Do Not Disturb?

Do Not Disturb is a software application that runs on your mobile phone and analyzes incoming phone calls. By comparing the incoming calls with a set of options you configure, Do Not Disturb is able to stop unwanted callers from ringing your phone and bothering you.

One of the numbers in my address book was just blocked, why?

Numbers are compared between the incoming call and the address book / block list for EXACT matches. As a result, the numbers in your address book or block list should include the area code. Without the area code, they will NOT match incoming numbers since those are presented as full 10-digit numbers.
Eg. 555-1212 is NOT equal to 212-555-1212

I just got a call that was displayed as 'Unknown', why wasn't it blocked?

Do Not Disturb compares the incoming call's caller ID information to the information provided in your options (address book, specific, etc). Some calls do not produce ANY caller ID information. Because there is nothing to compare it to, DND is not able to block these calls.

Why can't you just block all calls with NO Caller ID information?

From a technical perspective, ALL calls have NO caller ID information initially. Then, at some point after the call has arrived, the caller ID information is transmitted.

Because there is no standard time between when the call first arrives and when the ID information arrives, it is not possible to determine conclusively if the incoming call has NO information, or if it just hasn't arrived yet.

Why doesn't the IGNORE screen show up when I ignore a caller?

Some phones were manufactured to only show their own informational messages during calling. As a result, they block Do Not Disturb from showing the Ignored Screen after a caller was ignored.

Does Do Not Disturb work with international calls?

Yes. Any incoming call that has Caller ID information can be compared with the rules that you setup for filtering in the application. The maximum number of digits to include in a **Block List** number has been set at 22 digits, which should handle almost any international calls.

I heard my ringer briefly before the call was blocked, why?

Certain older phones are not as fast as newer ones and the Do Not Disturb application may not complete its tasks before the ringer has started.

Additionally, if your address book is huge, it may take extra time for it to be processed and thus the call may start to ring before Do Not Disturb has decided to send it to voicemail.

My friend has Do Not Disturb and he is able to set up auto-reply messages for the Time Block. Why don't I see that option on my handset?

Some handsets are not able to send SMS messages inside of applications. Hopefully the handset manufacturers will address this and we can release an updated version for your phone. Even brand new handsets can have this problem.

Which handsets can NOT send an SMS auto-reply as part of the Time Block feature?

Currently, the following handsets are not able to send SMS messages from Do Not Disturb:

LG VX9600 (Versa)
Nokia 6205
Nokia 7205
Nokia 7705
Samsung U550

Troubleshooting

Do Not Disturb Issues/constraints:

- New Phone numbers added to the '**Block List**' are limited to 22 digits.
- Do Not Disturb is NOT able to block incoming calls with no caller id information, sometimes referred to as 'Unknown' in the telecom industry.
- Some handsets / OEM situations may prevent the **Ignored Call** screen from being displayed
- Several handsets are not able to send a auto-reply SMS

Website

Visit www.riffware.com to learn more about this application.

Disclaimer

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Do Not Disturb actively intercepts incoming phone calls and sends them to voicemail. As a result, unexpected, but important calls could be missed if they fall into the currently filtered category(ies). Be aware of when you have Do Not Disturb ACTIVE and which incoming calls are being screened. Be especially aware when you utilize the TIME BLOCK feature as this will block ALL INCOMING CALLS during the specified time period. RiffWare LLC is not liable for calls that may be missed due to the use of this application.

The Do Not Disturb Service may be terminated immediately without liability. You may end your use of the Do Not Disturb Service at any time by terminating service with Verizon Wireless or removing the Do Not Disturb application from Your handset no refunds shall be granted for any fees paid in advance. Upon termination You will no longer have access to data, messages, files and other material You previously stored.

Without a price plan that includes an unlimited data feature, you will incur either (depending on your plan) airtime charges at applicable overage rates if you exceed your minutes bundle or megabyte ("MB") charges of \$1.99/MB for downloading the application. Some applications may result in additional charges for sending/receiving data during use.